

Vida Network Technologies, Inc. Filer ID: 830025 31 Debra Dr. Dayton, NJ 08810 April 29<sup>th</sup>, 2019

Dear Sir/Madam,

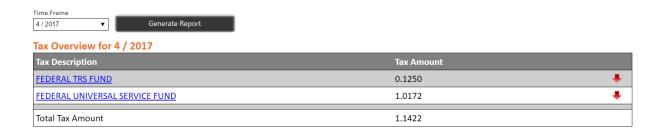
We got a late fee charge of \$1200 for 2018 449A filing. First of all, I apologize for the delay. Also, I'd like to appeal for a waiver of the late fee with the following explanations:

Our company is mainly a software developer and system integrator. We are a very small company with a revenue from \$30,000 to \$150,000 in the last few years. Most of the revenue came from our software and customization projects. We have purchased few PSTN numbers from Voip Innovations (VoIP Street) to integrate them with our hosted software service. We did charged our clients for the flat fees of the numbers and outbound calls.

Few years ago, we got an email from Voip Innovation to suggest us to register with FCC for compliance. We did registered with FCC and tried our best to file all of the required documents in the first few years. However, there were issues and confusions and we can not find answers from either our wholesaler or USAC.

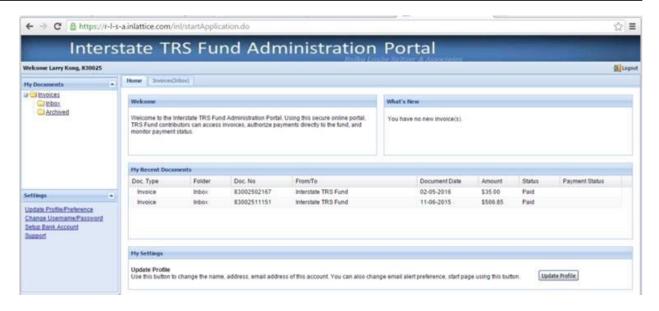
As for 2018 499Afiling, we did fail to file it on time. Here are some reasons:

1: Our wholesaler, Voip Innovation, deducts TRS fund, Universal Service Fund, FCC Cost Recovery Fee and etc. from our account every month. Here are the deductions for one of the month:



In addition, we got other charges for TRS funds as the following:





This amount does not look right to me. I called our wholesaler and USAC. I was told that we are treated as an End User. Our status could be adjusted if it's needed. I'm confused, I guess as an end user, we may not need to file.

- 2: Although we did not file the 2018 499A, I did not receive any notification from USAC during the year 2018.
- 3: I got an email from USAC on March 1<sup>st</sup> to ask us to file the 2019 499A. I called USAC in late March 2019 and then was told we should file 2018 499A too. That could be too late.
- 4: I tried to read the instructions and watched videos on the USAC web site. After I filed 2019 499A, I was told that we have issues in the form. I'm confused and called USAC for help. I was told they are busy and I have to wait. I thought we should solved the 2019 499A issues first, then revise the 2018 499A form. This caused more delays to the 2018 filing. Finally, I got the charge of the late fee on April 19<sup>th</sup> 2019.

We are new to the telecom inductory. There are limited ways for us to get help. It's also very hard for us to understand and follow the filing procedures on USAC website. Could you please waive the late fee and allow us some time to do a better job on 2018 filing?

Tel: 732-438-0881

Thank you very much!

Larry Kong President Vida Network Technologies, Inc.